

SERVICE & FACILITIES

Name of Villa:	D'Istana
District of Bali:	Uluwatu

	YES / NO	CHARGE \$	COMMENT / NUMBER
Road access to Villa (paved/unpaved)	Yes	-	Paved
Total area of property	-	-	5,200m ²
Floor size of Villa	-	-	720m ²
Size of pool	-	-	5m x 30m
Maximum depth of pool	-	-	2.4m
Maximum length of pool	-	-	30m
Total number of pools	-	-	2
Swimming pool	Yes	-	-
Plunge pool	No	-	-
Whirlpool	No	-	-
Pool shared with other villa(s)	No	-	-
Pool filtration system (salt/ chlorine/ other)	No	-	Chlorine
Car parking available at the Villa (#of spots)	Yes	-	8
Main dining table (seats no of pax)	Yes	-	10
Bar area with stools	Yes	-	-
Air conditioned living area(s) #	No	-	-
Living area(s) without air conditioning #	Yes	-	-
Ceiling fans in un-air conditioned living area(s) #	Yes	-	-
Total number of bedrooms	-	-	5
Number of smaller bedrooms suitable for nanny / domestic staff	No	-	-
Are all bedrooms air-conditioned	Yes	-	-
Total number of bathrooms	-	-	5
BEDROOMS			
Bedroom 1	Name	-	Master bedroom
	King bed	Yes	-
	Queen bed	No	-

		YES / NO	CHARGE \$	COMMENT / NUMBER
	Single bed	No	-	-
	Bunk bed	No	-	
	Feather or synthetic bed pillows	-	-	Synthetic
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	Yes	-	-
	Stereo	Yes	-	-
	TV	Yes	-	-
	Satellite TV	Yes	-	-
	DVD	No	-	-
	VCD	No	-	-
	Safe	No	-	-
	Safety box	Yes	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	1 x Indoor 1 x Outdoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Outdoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)	-	-	-
Bedroom 2	Name	-	-	Second bedroom
	King bed	Yes	-	-
	Queen bed	No	-	-
	Single bed	No	-	-
	Bunk bed	No	-	-
	Feather or synthetic bed pillows	-	-	Synthetic
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	Yes	-	-
	Stereo	Yes	-	-
	TV	No	-	-
	Satellite TV	No	-	-

		YES / NO	CHARGE \$	COMMENT / NUMBER
	DVD	No	-	-
	VCD	No	-	-
	Safe	No	-	-
	Safety box	Yes	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Outdoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)	-	-	-
Bedroom 3	Name	-	-	Third bedroom
	King bed	Yes	-	-
	Queen bed	No	-	-
	Single bed	No	-	-
	Bunk bed	No	-	--
	Feather or synthetic bed pillows	-	-	Synthetic
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	Yes	-	-
	Stereo	Yes	-	-
	TV	No	-	-
	Satellite TV	No	-	-
	DVD	No	-	-
	VCD	No	-	-
	Safe	No	-	-
	Safety box	Yes	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Outdoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-

		YES / NO	CHARGE \$	COMMENT / NUMBER
	If yes, with which bedroom(s)	-	-	-
Bedroom 4	Name	-	-	Fourth bedroom
	King bed	Yes	-	-
	Queen bed	No	-	-
	Single bed	No	-	-
	Bunk bed	No	-	-
	Feather or synthetic bed pillows	-	-	Synthetic
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-
	Mosquito Net	Yes	-	-
	Stereo	Yes	-	-
	TV	No	-	-
	Satellite TV	No	-	-
	DVD	No	-	-
	VCD	No	-	-
	Safe	No	-	-
	Safety box	Yes	-	-
	Ensuite bathroom	Yes	-	-
	Shower (Indoor / Outdoor)	Yes	-	Indoor
	Standard Bathtub (Indoor / Outdoor)	Yes	-	Outdoor
	Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
	Bathroom shared	No	-	-
	If yes, with which bedroom(s)	-	-	-
Bedroom 5	Name	-	-	Fifth bedroom
	King bed	Yes	-	-
	Queen bed	No	-	-
	Single bed	No	-	-
	Bunk bed	No	-	-
	Feather or synthetic bed pillows	-	-	Synthetic
	Spring or Kapuk mattresses	-	-	Spring
	Air-conditioner	Yes	-	-
	Fan	Yes	-	-

	YES / NO	CHARGE \$	COMMENT / NUMBER
Mosquito Net	Yes	-	-
Stereo	Yes	-	-
TV	No	-	-
Satellite TV	No	-	-
DVD	No	-	-
VCD	No	-	-
Safe	No	-	-
Safety box	Yes	-	-
Ensuite bathroom	Yes	-	-
Shower (Indoor / Outdoor)	Yes	-	Indoor
Standard Bathtub (Indoor / Outdoor)	Yes	-	Outdoor
Jacuzzi Bathtub (Indoor / Outdoor)	No	-	-
Bathroom shared	No	-	-
If yes, with which bedroom(s)	-	-	-
SERVICES			
Welcome drink and cool towel for all arrival times	Yes	-	-
Laundry services	Yes	Yes	-
Dry-cleaning services	Yes	Yes	-
Complimentary meal provided on arrival	No	-	-
Breakfasts included	No	-	-
Included fulltime personal use Car / Driver (please specify # of hours per day)	Yes	-	10 hours (seats 7 pax)
Included daytime personal use Car / Driver	No	-	-
Able to organize additional cars and drivers for guests (please specify number of hours notice required)	Yes	Yes	24 hours
Able to organize self drive cars for guests (please specify number of hours notice required)	Yes	Yes	24 hours
In-house computer for guests	Yes	-	-
Spa treatment	Yes	Yes	-
Other services (please specify)	-	-	-
MISCELLANEOUS CHARGES			
Cooking	Yes	Yes	-
Service charge	No	-	-
Passport registration	No	-	-

	YES / NO	CHARGE \$	COMMENT / NUMBER
Staff overtime	Yes	Rp.20,000 per hour	For driver only, if required over 10 consecutive hours
CHILDREN			
Child friendly Villa	No	-	-
Baby cot	No	-	
Baby cot with mosquito net	Yes	-	2
Baby high chair	Yes	-	1
Baby car seat	No	-	-
Children's books, games and toys	Yes	-	-
Children's videos and DVDs	Yes	-	-
Villa staff willing to assist with children (daytime) whilst parents present	Yes	Rp.40,000 per hour	Over 1 hour
Able to arrange after hours baby sitting (please specify number of hours notice required)	Yes	Rp.40,000 per hour	24 hours
AV SYSTEMS (IN ADDITION TO BEDROOMS)			
DVD player	Yes	-	-
VCD player	Yes	-	-
VCR player	No	-	-
Stereo system with CD player	Yes	-	-
Stereo system without CD player	No	-	-
Satellite TV	Yes	-	-
KITCHEN APPLIANCES			
Microwave	Yes	-	-
Juicer	Yes	-	-
Blender	Yes	-	-
Coffee machine	Yes	-	-
Conventional oven	No	-	-
FOOD			
Individually priced food menu items	Yes	-	-
Room service from nearby hotel (please specify which hotel)	No	-	-
COMMUNICATION			
Telephone landline	No	-	-
Radio telephone	Yes	-	-
Mobile telephone	No	-	-
Local telephone access	Yes	Yes	-

	YES / NO	CHARGE \$	COMMENT / NUMBER
Interlocal telephone access	Yes	Yes	-
International telephone access	Yes	Yes	-
Fax machine (local)	Yes	Yes	-
Fax machine (Interlocal)	Yes	Yes	-
Fax machine (International)	Yes	Yes	-
Broadband internet connection	Yes	US\$19	Per day
Computer	Yes	-	-
Computer with Broadband internet connection	Yes	US\$19 per day	Per day
Internet connection capable (dial up/wireless)	Yes	US\$19 per day	Wireless
SMALL FUNCTIONS			
Sit down dinners and small gathering (where the no. of pax exceeds the capacity of the villa – sufficient chairs, cutlery and crockery)	Yes	-	-
Maximum people	-	-	20
In-house catering	Yes	-	-
Function charge	No	-	-
LARGE FUNCTIONS			
Wedding and larger functions acceptable	Yes	-	-
Function Co-ordinator required	Yes	-	-
External Catering required	Yes	-	-
Maximum people	-	-	150
Function charge	Yes	US\$4,000 or 1 additional night's seasonal rate	-
Banjar fee	Yes	Rp3,500,000	-
DJ/loud music permitted	Yes	-	-
Curfew	Yes	-	2:00am
Sufficient power supply for DJ	Yes	-	-
Generator support sufficient for DJ	No	-	-
SECURITY			
Safe (addition to bedroom)	Yes	-	1
Safety deposit box (addition to bedroom)	No	-	-
24 hour security	Yes	-	-
Daytime security	Yes	-	-

	YES / NO	CHARGE \$	COMMENT / NUMBER
Night time security	Yes	-	-
EXTRA FACILITIES / APPLIANCES			
Electrical adaptors	Yes	-	-
Hair dryer(s)	Yes	-	5
Extra bed available	No	-	-
Extra mattress available	Yes	US\$20 per night	2 available
Video / VCD / DVD library	Yes	-	-
Book library	Yes	-	-
Board games	Yes	-	-
Generator backup during power failures	No	-	-
Able to provide water pressure during power failure	No	-	-
Pool Deck Chairs / Sun Loungers	Yes	-	12
Private tennis court	No	-	-
Shared tennis court	No	-	-
Private Movie Theatre (capacity)	No	-	-
Sauna	No	-	-
Jacuzzi (in addition to bathrooms)	No	-	-
Pool table	Yes	-	-
Table Tennis / Ping Pong table	No	-	-
Putting Green	No	-	-
Gym equipment	No	-	-
BBQ	Yes	-	-
Other sport / recreational facilities	No	-	-
GENERAL INFORMATION			
Year villa was built	-	-	June 2003
Year of last major renovation	No	-	-
Roofing material (e.g. tile, <i>alang-alang</i> , <i>serap</i>)	-	-	Serap
Ocean view	Yes	-	-
Beach front	No	-	-
Setting urban or rural	-	-	Rural
View (e.g. interior garden, forest, rice fields, river)	-	-	Ocean
Part of a complex	No	-	-
If yes, total number of villas in complex	-	-	-
If yes, total number of bedrooms in the complex	-	-	-

	YES / NO	CHARGE \$	COMMENT / NUMBER
How many storeys is your Villa	-	-	-
OTHER			
Check In Time	-	-	2:00pm
Check Out Time	-	-	11:00am
Latest Check Out Time without additional charge	-	-	3:00pm
Charge for late Check Out	Yes	Yes	Half night's rental
Minimum night stay in low season	-	-	2
Minimum night stay in high season	-	-	5
Minimum night stay in peak season	-	-	10
STAFF			
Staff shared within a complex (if yes, for questions below specify total staff for complex)	No	-	-
No of Maids	-	-	2
No of Cooks	-	-	2
No of Security guards	-	-	6
No of Gardeners / pool attendant	-	-	2
No of Butler	-	-	3
No of Driver	-	-	1
No of Engineer	-	-	1
MANAGEMENT			
Villa manager present for initial check ins (including night time)	Yes	-	-
Villa manager (full time/ part time)	-	-	Full time
Assistant villa manager	Yes	-	-
Villa manager shared with other villas	No	-	-
If yes, between how many villas	-	-	-
Villa manager resides onsite	No	-	-
Owner managed	No	-	-
Management office on site	No	-	-